



Redcar & Cleveland Borough Council
People Services
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Cleveland
TS10 1SP

Our Ref:
Your Ref:
Contact: Patrick Rice
Direct line: 01642 771676

Date: 25 September 2015

Dear Colleague,

Adult Social Care Summit

Further, to my letter last week inviting you to the Adult Social Care Summit, I am writing to inform you that due to unforeseen circumstances the venue for the summit has had to be changed. The summit will now take place at Inspire to Learn. All other details of the summit remain as previously advised.

Therefore, to confirm, the details of the event are as follows:

Venue: Inspire to Learn
Normanby Road,
Middlesbrough.
TS6 9AE
Date: 12th October 2015
Time: 1pm – 4.30pm

Can I also remind you, that if you haven't yet confirmed your attendance and you are intending to come, could you please inform Rae Rynn on 01642 444377 or at rae.rynn@redcar-cleveland.gov.uk, by the 2nd October 2015.

As stated in the original invite, the summit is an opportunity to discuss the current issues facing Adult Social Care and how we can all work together to shape future service delivery. As background information, I have attached details of a press release issued last week on behalf of a number of stakeholders in the care sector.

Yours sincerely,

A handwritten signature in blue ink that reads 'Patrick Rice'.

Patrick Rice
Assistant Director Commissioning & Adults

ASSOCIATION OF DIRECTORS OF ADULT SOCIAL SERVICES

CARE PROVIDER ALLIANCE

CARE AND SUPPORT ALLIANCE

NHS CONFEDERATION

Date: Thursday September 17

Embargo: 00.01 hrs Monday September 21

Care sector unites to demand 'adequate and sustained financing' for adult social care

IN AN UNPRECEDENTED show of shared concern, organisations representing consumers, providers and commissioners of adult social care have called on government to make sure that the steady decline in resources available for older and disabled people is stopped.

Speaking together, ADASS, the Care and Support Alliance, the Care Provider Alliance and the NHS Confederation say: "The quality, safety and sufficiency of social care services are fundamental to a dignified society. However, the social care sector is in danger of a deepening crisis which is compromising the dignity, health and wellbeing of older and disabled people, their families and carers, the workforce as well as the economy."

Their submission warns that:

* **Fewer people** are receiving state-funded care. This is leading to higher levels of unmet need displaced most likely to unpaid carers and the NHS. Additionally, providers say that people paying for their own care are paying more than those who are funded by the state.

* **More people** are living longer with more complex needs and this requires additionally trained and supported staff.

* **The care market** is fragile; councils have frozen fees and providers are exiting the market, with lenders delaying investment decisions in the care industry as they await the announcement of the spending review.

* **The quality of care** is being compromised across the sector.

* **Sustaining** a steady and reliable workforce is challenging. The announcement of the National Living Wage is welcome but needs to be funded.

* **An efficient** and effective NHS depends on a financially sustainable social care system.

The organisations end their SR submission by urging decision-makers in government to 'listen to our message ... and demonstrate the value that our country justly places on getting it right for disabled and older people who need its care and support.

"We want to see a transparent debate about the cost of, and funding for, sustainable care of a decent quality." They go on to urge Government to ensure that social care funding is protected, including making provision for the funding gap which will have grown in social care funding by 2020, alongside the £8 billion gap in NHS funding over the same period.

Ray James, President of ADASS said: *"It is vitally important that this year's Spending Review understands the importance of our services to vulnerable people; the significance of a well-funded, collaborative and integrated social care service has for the NHS, and the near-certainty that without adequate and sustained finances our ability to carry out our Care Act duties to maintain a viable home and residential market will be in jeopardy."*

Frank Ursell, representing the Care Providers Alliance, said: *"The unprecedented scale and severity of the financial challenges facing the whole of the social care sector are such that we, the providers of services, have joined with the local authorities that commission those services to call on the government for urgent help.*

"This means both protecting social care funding from any further budget cuts at a national level, and taking steps to bridge the significant and fast-worsening funding gap that will hit the entire sector over the next five years unless corrective action is taken now.

"Collectively, we deliver essential care to some of the most vulnerable people in society. To meet the growing needs of an ageing population, to achieve and maintain the necessary quality standards, to recruit and retain nurses and other care staff, and to create a sustainable financial model of care for the future, the government must act quickly and decisively.

"Doing nothing is simply not an option if this country is to honour its obligations to older people and adults of all ages with mental health problems and disabilities."

Vicky McDermott, chair of the Care and Support Alliance, said: *"The CSA has long been concerned about the crisis facing the social care system and the impact this is having on disabled and older people, as well as carers and family members.*

"Chronic underfunding of social care has seen dramatic year-on-year rationing of support for older and disabled people and their carers, excluding hundreds of thousands of people from the support they desperately need.

"Investment in care is not only the right thing to do for some of the most vulnerable in society, but also makes economic sense as it will help ease the challenges faced by the NHS and other public services.

"The Government must take leadership on this issue and use the spending review in November to address the crisis in care. If something is not done now, the crisis around social care and unmet need is just going to get worse."

Rob Webster, chief executive of the NHS Confederation, said: *“Funding for health and social care is no longer keeping pace with public demand and it’s vital that this doesn’t put patients at risk. These services desperately need a sustainable, long-term financial settlement to avoid a real crisis and to help them plan and invest as wisely as possible. We have called for that commitment from the Treasury – including appropriate funding for social care. Having a shiny NHS cog will be no good in a broken health and care machine.*

“Eighty-seven per cent of NHS leaders told us they want a five-year financial commitment from the Government on health and social care. And ninety-two per cent said funding cuts in social care were also having a negative knock-on effect on their own organisations and their services for patients.

“All these services are interconnected and all need greater financial certainty to build the new models of care outlined in NHS England’s Five Year Forward View.”

ENDS

For further information, please contact individual partner organisations listed below.

ASSOCIATION OF DIRECTORS OF ADULT SOCIAL SERVICES

Represents directors and senior managers of adult social services in English local authorities. Directors (DASSs) have statutory responsibilities for the care of older people, adults with disabilities and adults with mental health issues. A list of members is available at www.adass.org.uk

Contact Ray James, ADASS President, 020 8379 4160, or

Drew Clode, ADASS Policy/Press Adviser, 020 8348 5023/07976 837755

CARE AND SUPPORT ALLIANCE

The Care and Support Alliance represents over 75 of Britain’s leading charities campaigning alongside the millions of older people, disabled people and their carers who deserve decent care. Members include Age UK, Alzheimer’s Society, Carers’ UK, International Longevity Centre, Leonard Cheshire Disability, National Voices

For more information visit www.careandsupportalliance.com

Contact Dave Gooderham, PR Officer at Papworth Trust, on 07903 872531.

Dave.Gooderham@papworthtrust.org.uk

CARE PROVIDER ALLIANCE

The Care Provider Alliance (CPA) brings together all the main representative bodies for independent adult social care providers. They seek to ensure a coordinated response to the major issues that affect the sector. The Alliance is an informal body with a rotating chair, currently (until September 2015) Sheila Scott, Chief Executive of the National Care Association. Members include Association for Real Change, Care England, Ceretas, Mental Health Providers’ Forum, National Care Association, Nation Care Forum, Registered

Nursing Home Association, Shared Lives Plus, United Kingdom Homecare Association, Voluntary Organisations Disability Group. Contact: info@careproviders.org.uk

NHS CONFEDERATION

The NHS Confederation represents 85 per cent of NHS providers and commissioners. The organisation has around 500 members across health and social care, including hospitals, community and mental health providers, ambulance trusts and independent sector organisations providing NHS care. It is the only membership body to bring together and speak on behalf of the whole NHS. *A shortened version of NHS Confed's separate submission to the SR can be found at <http://bit.ly/1FgjHLD>*

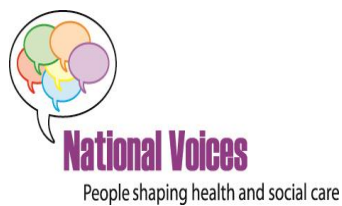
Contact: Mike Foster, Senior Media Officer: 020 7799 8671, Mobile: 07872604108

Mike.foster@nhsconfederation.org

A press conference is being held by all four organisation on Friday September 18 at 10.00 at Local Government House, Smith Square, London SW1P 3HZ. All correspondents welcome

Spending Review 2015: a representation from across the care and support sector

The depth of shared concerns about the quality, safety and sufficiency of social care services has brought together national organisations from across the public, private and voluntary sectors to make this unprecedented joint statement on behalf of an estimated 1.9 million people using such care services.



The quality, safety and sufficiency of social care services are fundamental to a dignified society.

But the social care sector is in danger of a deepening crisis. This is compromising the dignity, health and wellbeing of older and disabled people, their families and carers, the workforce and the economy. It is also threatening the sustainability both of the care market and of the NHS.

The depth of these shared concerns has brought together national organisations from across the public, private and voluntary sectors to make this unprecedented joint statement on behalf of an estimated 1.9 million people using social care. We hope its message will be heard by those making decisions in relation to the spending review and that the outcomes of the review will demonstrate the value that our country justly places on getting it right for disabled and older people who need care and support.

We urge a transparent debate about the cost of and funding for sustainable care of decent quality.

Demand is growing: Life expectancy has risen faster than disability-free life expectancy and the number of people living with multiple long term conditions is expected to increase by more than 50% in the decade 2008-18. So more people are living longer and with more complex long term needs that require vital care and support. If they are unable to pay for it themselves, or if they need protection from abuse or neglect, they will need support from council-funded adult social care.

Resources are reducing: There have been 5 years of funding reductions in council-funded adult social care totalling £4.6 billion and representing 31% in real terms of net budgets. This year (2015/16), adult social care budgets will reduce by a further £0.5 billion¹ in cash terms. Taking the growth in numbers of older and disabled people into account, this means that an additional £1.1 billion would be needed just to provide the same level of service as last year. This year, councils are running out of new 'efficiency savings' to make and will be forced to make service reductions of £420 million to people needing that care and support and their carers.

The LGA estimate that the already yawning funding gap for social care will grow by a minimum of £700 million a year on average, chiefly as a result of rising demand. This is exacerbated by the introduction of the National Living Wage.

The impact of this is that:

- 1. Fewer people are receiving state funded support:** 90% of councils are now only able to respond to those people with what, prior to the Care Act, would have been deemed 'critical or substantial' needs. In 2005, the comparable figure was 47%. At least 400,000 fewer disabled and older people are getting publicly funded help. Our knowledge of the growing numbers of people who are 'lost to the system' (because they are no longer entitled to publicly funded care) is limited, but it seems inevitable that their unmet needs will be displaced to other people and places, such as unpaid carers and NHS settings. This creates unnecessary human, as well as significant financial, costs. The need for care and support is broader than just those people who meet eligibility criteria. Age UK estimates that the number of older people who have difficulty with basic tasks such as getting out of bed, washing and dressing but who get no help has now soared to over one million and is set to increase further. A further consequence of the financial pressures, as well as unmet need, is that those people paying the full cost of their own care (or where a 'top up' is in place) are paying disproportionately more than those receiving state funded support. Providers assert that a significant cross-subsidy now operates within the social care sector.

¹ ADASS budget survey 2015

- 2. People's needs are growing more complex:** Although family and community play vital and often irreplaceable roles in providing care, publicly-funded social services are absolutely essential ingredients in the mix of care which people require. There are increasing numbers of people with complex needs (including the need for safeguarding from abuse and neglect) and who are often very isolated. So we need a specific skill-mix of additionally trained and supported staff. It is vital that these needs and the way they are met by social care services, working in tandem with other statutory services, are given thoughtful and purposeful consideration in the current Parliament.
- 3. The care market is fragile:** Many Councils have kept provider fees frozen for a number of years meaning a decrease in real terms. This year directors report that only £32 million of efficiencies will be found through this route (just 3% of overall savings). Given the many challenges facing social care - providers making strategic decisions to exit the market, high staff turnover, issues of poor quality, wage pressures and the need to find up to a million more care workers by 2025 - maintaining a caring, compassionate and trained workforce in a sustainable provider market should be a matter of national concern. A majority - 56% - of directors of adult social services report that providers are facing financial difficulties now². The market is becoming more fragile and essential supply is being compromised. We already understand that lenders could be delaying their investment decisions in the care industry as they await the announcement of the Spending Review. There is a growing anxiety that the period between the Chancellor's Summer Budget in which the move to the National Living Wage (NLW) was announced and the upcoming announcement of the final Spending Review decisions could lead to a reduction in the number of care home and home care providers - as we move into the winter months when people need them the most. Insufficient social care will put people's health, safety and wellbeing at serious risk and place increasing pressure on the NHS.
- 4. Quality is compromised:** There are concerns about the quality of care: in CQC's published data in April 2015, 8.7% of adult social care providers inspected were rated as inadequate and a further 31.9% as 'requiring improvement'. As well as issues of poor quality, of concern are those good quality providers that are, or will soon, exit the market because of the sustained downward pressure on fees. We want dignity and security when we need care and support.
- 5. The labour market is challenging:** The number of 1.5 million workers currently involved in the care industry is set to increase by up to a further 1 million in the next ten years at a time when the social care labour market is growing increasingly complex. Without a properly managed, well-trained and fairly remunerated workforce, disabled and older people will not get the level of care with dignity which they have every right to expect, and which we have every responsibility to provide. The recent decision to move towards a National Living Wage (NLW) of £9 per hour seems to acknowledge this too, and it is one which we very much welcome in principle - but without the necessary government funding to realise this ambition we have serious concerns as to how councils will be able to meet the costs. We, as care providers, commissioners, and representative organisations across the public, private and voluntary sectors, fear that a strategic approach to planning for and managing the social care workforce within this new context could be imperilled by increased competition for labour paid at NLW levels throughout the economy, especially from burgeoning retail growth, compounded by a shortage of nurses in health and care and the continuing severe restraint being imposed on local authority/adult social care budgets. According to an LGA estimate, implementing the NLW may add at least an extra £1 billion to council social care costs by 2020 to pay the increased wages for residential and homecare staff. The Resolution

² ADASS budget survey 2015

Foundation put the estimate of total public investment in social care required to meet NMW and NLW commitments for the estimated 50-60% of the workforce affected at the even higher figure of £2.3 billion by 2020.³

- 6. There are impacts on the NHS:** Health funding has increased by 5% in real terms from 2010/11 to 2015/16. Over the same period, social care funding has decreased by 10% in cash terms and 31% in real terms - taking demography and increasing complexity into account. Money transferred from the NHS will not make up for spending reductions in social care budgets, especially as demand for health services continues to grow. Senior NHS leaders have already publically shared concerns about the funding for social care services to support people in greatest need. A survey of NHS leaders highlighted that 99% believe cuts to social care funding are putting increasing pressures on the NHS as a whole.⁴ We all share a desire for better co-ordinated care, an increased focus on prevention and services that enable people to be well and independent at home with as much care and treatment provided in the community as possible. An efficient and effective healthcare system depends on a diverse, vibrant and financially sustainable social care system. The two need to be in balance. Insufficient funding for social care threatens to undermine the investment in the NHS.

We want to see a system that is protected, aligned with the NHS, and re-designed.

We want to see the Care Act fully implemented.

For too long social care has been allowed to decline, to the detriment of growing numbers of older and disabled people. As organisations that work in this area we are clear that the sustainability of the sector has now reached a 'crunch'.

Unless decisions are made during the spending review to reverse this downward trend we fear for the future of people who need social care, for the NHS and for our society.

We urge the Government to ensure that social care funding is protected including making provision for the gap in social care funding by 2020, alongside the £8 billion gap in health service funding over the same period.

4th September 2015

³ Resolution Foundation, www.resolutionfoundation.org/media/blog/budgeting-for-the-national-living-wage-in-the-social-care-sector/

⁴ NHS Confederation member survey, June 2015