State Pension Online

Information leaflet

Customers living in England, Scotland and Wales can claim their State Pension online. The service is secure, easy to use and available 24 hours a day, 7 days a week. This means they can make their claim at a time that is convenient to them.

Who is eligible?

- All customers **within 4 months of State Pension age** are eligible to claim. Customers can check when they are eligible for State Pension using the State Pension Calculator: https://www.gov.uk/calculate-state-pension
- Customers who have reached State Pension age but haven't claimed it yet e.g. customers who have deferred their State Pension
- Customers who live in England, Scotland or Wales. Customers in Northern Ireland can claim via www.nidirect.gov.uk.

How do I claim?

Go on the internet and navigate to:

- https://www.gov.uk/claim-state-pension-online
- Register with the **Government Gateway** (customers will have a User ID if previously registered) to obtain a User ID and activation code.

All customers will need both the User ID and Activation Code to begin their online claim; for **security reasons** this is sent out in the post and usually arrives within 3 to 7 days.

What else will I need?

- Bank account details (must be a UK bank or building society, or Post Office Card Account)
- National Insurance number
- Current address

Depending on circumstances, **you may also need**:

- Details of state benefits you may be in receipt of
- Dates of marriage/divorce or civil partnership/civil partnership dissolution
- Dates and social security numbers from time spent living or working abroad.

Find out more online: www.gov.uk

Search for '**State Pension online**'

Department for Work & Pensions