

## **Welfare Benefits Awareness Training**

### **Course Outline**

#### **What is it about?**

A general introduction to the welfare benefits system which includes disability benefits.

#### **What does the course contain?**

- The structure of the Benefits and Tax Credits system
- Brief overview of the main working and non-working age benefits
- Disability Benefits in detail including how to claim
- How to deal with common problems
- Welfare Reform and future changes to the system
- Points of referral

#### **What are the course objectives?**

- To obtain an overview of the benefits system.
- To understand the main working age and non-working age benefits.
- To understand the benefits available to those with a disability.
- To increase awareness of common problems and how to resolve them.
- To be able to identify when further help is needed and to have a clear understanding of the current referrals that can be made.
- To be aware of current changes and updates.

**Who is it for?**

**Adult Care at Home Providers and Voluntary Community Sector**

**When is it?**

<b><u>Date</u></b>	<b><u>Time</u></b>	<b><u>Venue</u></b>
Thursday 15 <sup>th</sup> October 2015	09:30-12:30	R & C Leisure & Community Heart – Rm 1 - Redcar
Wednesday 21 <sup>st</sup> October 2015	09:30-12:30	Belmont House - Con Rm 1 - Guisborough
Wednesday 4 <sup>th</sup> November 2015	09:30-12:30	R & C Leisure & Community Heart – Rm 1 - Redcar
Wednesday 4 <sup>th</sup> November 2015	13:30-16:30	R & C Leisure & Community Heart – Rm 1- Redcar
Tuesday 10 <sup>th</sup> November 2015	09:30-12:30	R & C Leisure & Community Heart – Rm 1 - Redcar
Wednesday 18 <sup>th</sup> November 2015	09:30-12:30	Belmont House – Con Rm 2 - Guisborough

<b>Wednesday 2<sup>nd</sup> December 2015</b>	<b>09:30-12:30</b>	<b>R &amp; C Leisure &amp; Community Heart – Rm 1 - Redcar</b>
<b>Wednesday 2<sup>nd</sup> December 2015</b>	<b>13:30-16:30</b>	<b>R &amp; C Leisure &amp; Community Heart – Rm 1 - Redcar</b>
<b>Thursday 10<sup>th</sup> December 2015</b>	<b>09:30-12:30</b>	<b>R &amp; C Leisure &amp; Community Heart – Rm 1 - Redcar</b>
<b>Wednesday 16<sup>th</sup> December 2015</b>	<b>09:30-12:30</b>	<b>Belmont House - Con Rm 1 - Guisborough</b>

<b>Wednesday 13<sup>th</sup> January 2016</b>	<b>09:30-12:30</b>	<b>R &amp; C Leisure &amp; Community Heart – Rm 1 - Redcar</b>
<b>Wednesday 13<sup>th</sup> January 2016</b>	<b>13:30-16:30</b>	<b>R &amp; C Leisure &amp; Community Heart – Rm 1 - Redcar</b>
<b>Tuesday 19<sup>th</sup> January 2016</b>	<b>09:30-16:30</b>	<b>R &amp; C Leisure &amp; Community Heart – Rm 1 - Redcar</b>
<b>Wednesday 27<sup>th</sup> January 2016</b>	<b>09:30-12:30</b>	<b>Belmont House – Con Rm 1 - Guisborough</b>

<b>Thursday 4<sup>th</sup> February 2016</b>	<b>09:30-12:30</b>	<b>R &amp; C Leisure &amp; Community Heart – Rm 4 - Redcar</b>
<b>Wednesday 10<sup>th</sup> February 2016</b>	<b>09:30-12:30</b>	<b>R &amp; C Leisure &amp; Community Heart – Rm 1 - Redcar</b>
<b>Wednesday 10<sup>th</sup> February 2016</b>	<b>13:30-16:30</b>	<b>R &amp; C Leisure &amp; Community Heart – Rm 1 - Redcar</b>
<b>Wednesday 24<sup>th</sup> February 2016</b>	<b>09:30-12:30</b>	<b>Belmont House – Con Rm 1 - Redcar</b>

**Wednesday 9<sup>th</sup> March 2016**

**09:30-12:30**

**R & C Leisure & Community Heart – Rm 1 - Redcar**

**Wednesday 9<sup>th</sup> March 2016**

**13:30-16:30**

**R & C Leisure & Community Heart – Rm 1 - Redcar**

**Tuesday 15<sup>th</sup> March 2016**

**09:30-12:30**

**R & C Leisure & Community Heart – Rm 1 - Redcar**

**Wednesday 23<sup>rd</sup> March 2016**

**09:30-12:30**

**Belmont House – Con Rm 1 - Guisborough**