

The new **Redcar and Cleveland Recovery and Wellbeing Service** has now gone live. Addaction, in partnership with Vital Signs, Carers Together, Age UK, Alliance and Footprints in the Community are the new providers of the service across Redcar and Cleveland.

## Service update

The past few months have been extremely busy with the transition of the staff and service users into the new service. This was a tense time for everyone involved in the service. The service users had questions about how their treatment support will be provided, and staff faced uncertainty with fears of job security and unknown changes to their work.

The good news is that service users have transferred over and all but one member of staff transferred into Addaction. This is great news for all staff concerned in terms of their own wellbeing and employment, and it is also good for the service users.

Every service user who was in receipt of a prescription has a new prescription. This involved producing 500 prescriptions in the first week of the service. Our priority now is to ensure that each service user is fully engaged in the new service and their own recovery.

## Strategic Recovery Partnership

Part of our vision for the Recovery and Wellbeing service is a Strategic Recovery Partnership and our model has been structured to give any local provider opportunities to be involved in the Strategic Recovery Partnership, ensuring greater collaboration. Before we can finalise the Strategic Recovery Partnership we need to set up the Local Recovery Network and the Service Users Network. There will be three geographic networks and then overarching borough Networks, which will feed into the Strategic Recovery Partnership.

## What next?

Having prioritised the safety of the transferring service users, and the wellbeing of the transferring staff, we now need to focus on getting the model running efficiently. This means that we need your help. We will be sending out further newsletters and, over the next few weeks, we will be setting dates for stakeholder events so that you can become part of the Local Recovery Network.

## Please note our new contact details

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