

Newsletter: Edition Five

January 2018



Ensuring our safeguarding arrangements act to help and protect adults

Summary of the Work of the Board

The Board last met on **13 December 2017**. The agreed and published minutes of previous meetings can be accessed here: <https://www.tsab.org.uk/key-information/board-minutes/>

Annual Survey

The **Board's Annual Survey 2017-18** is open until **23 March 2018**. Professionals are asked to complete the survey, which can be **accessed here**: <https://www.surveymonkey.co.uk/r/TSAB17-18Pro>

A version of this survey is also available for members of the public and can be **accessed here**: <https://www.surveymonkey.co.uk/r/TSAB17-18Pub>



Adult Safeguarding Learning and Networking Event: South Tees

The Board is hosting this event on **20 March 2018** for organisations delivering health and wellbeing related services to adults in Middlesbrough and Redcar & Cleveland. The aim is to help guide professionals who are responsible for leading on adult safeguarding work in their organisations, on how to establish the policies, procedures and overall culture needed to protect adults, and to help build a **'whole community approach'** to the prevention of adult abuse and neglect. Those who should apply include: Alcohol and Substance Misuse Agencies; Organisations Supporting Carers, and or Personal Assistants; Dentists Practices; GP Practices; Mental Health Service Providers.

More information can be viewed here:

<https://www.tsab.org.uk/events/event/south-tees-adult-safeguarding-learning-networking-event/>

Safeguarding Adults Training for Managers of Services

The course is being held on **12 -13 March** and **22 - 23 March 2018** and aims to equip managers of services to be confident in their role of preventing and responding to abuse, applying the Mental Capacity Act (MCA) and Deprivation of Liberty Safeguards (DoLS) legislation, and managing safe

services. **Those who should apply are:**

- Registered Care Home Managers and their Deputies
- Day Service Managers
- Clinical Matrons
- Safeguarding Leads in Health and Social Care Services
- Protecting Vulnerable People Unit Officers (Cleveland Police)
- Safeguarding Leads in Cleveland Fire Brigade.

More information can be viewed here:

<https://www.tsab.org.uk/professionals/events-key-dates/>

You Tube Channel

There is a You Tube Channel which hosts all of the video materials created by, or purchased by the Board.

This includes a **'playlist'** of all of the videos signposted on the Board's website, as well as other recommended materials that link to all of the relevant strands of adult abuse and neglect.

Anyone can **subscribe** to this Channel which is updated periodically: https://www.youtube.com/channel/UCMxNFNZsoxlc3YZEVXisx_w



National News

Why are Loneliness and Isolation Safeguarding Issues?

While loneliness and social isolation are separate issues, there is a strong link and interplay between them.



Emotional vulnerability due to loneliness and social isolation may increase the risk of scams and other forms of abuse. Loneliness is identified as one of main indicators of social well-being, and can therefore be a 'tipping point' for an individual being referred to health and social care services.

Conversely a protective factor against adult abuse and harm is having numerous, strong relationships with people of varying social status. By taking a proactive approach in tackling loneliness, organisations can help prevent adult abuse and neglect. **More information on this subject can be found here:** <https://www.campaigntoendloneliness.org/>



TOO SMART TO BE SCAMMED?

Think again. Most people think they wouldn't fall for a fraudulent text or email, but criminals are more sophisticated than ever. Take our test to see if you can find the fraud and know when it's time to say 'My money? My info? I don't think so'.

[Take the test](#)

Take Five to Stop Fraud

Are you too smart to be scammed?

Take the test and find out: <https://takefive-stopfraud.org.uk/takethetest/>

Take Five To Stop Fraud is part of a national campaign from Financial Fraud Action UK and the UK Government, backed by the banking industry coming together to tackle fraud.

More information is available via this **online guide:**

<https://takefive-stopfraud.org.uk/advice/>



National News

Modern Slavery Awareness & Victim Identification Guidance



This guidance provides clear and up to date information on the key facts, and help for public sector workers who may not routinely come across modern slavery, to recognise the signs and respond appropriately so that more victims get help and perpetrators are brought to justice:

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/655504/6.3920_HO_Modern_Slavery_Awareness_Booklet_web.pdf

Royal College of General Practitioners: Safeguarding Adults at Risk of Harm Toolkit



The Safeguarding Adults at Risk of Harm Toolkit provides information, templates and handy guides. This assists in developing the knowledge of, and use of relevant legislation when promoting good care for adults at risk of harm, or those lacking the capacity to make relevant decisions.

The toolkit can be used by any general practice in the UK:

<http://www.rcgp.org.uk/clinical-and-research/toolkits/safeguarding-adults-at-risk-of-harm-toolkit.aspx>

Pressure Ulcers and the interface with a Safeguarding Enquiry



Safeguarding Adults Protocol

Pressure Ulcers and the interface with a Safeguarding Enquiry

This guidance aims to assist practitioners and managers across health and care organisations in providing caring, speedy and appropriate responses to individuals at risk of developing pressure ulcers. “This is a real opportunity to improve the lives of individuals and their families in a way that has the potential to significantly improve the quality of life for a great many people”.

Lyn Romeo, Chief Social Worker for Adults:

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/675192/CSW_ulcer_protocol_guidance.pdf

Domestic Violence and Abuse: Help from Department of Work & Pensions (DWP)

This guide provides information for victims of domestic violence and abuse about the services and support offered by the DWP. This includes special conditions for:

- Housing Benefit
- Jobseeker’s Allowance
- Employment and Support Allowance
- Universal Credit
- The benefit cap
- Removal of the spare room subsidy
- Discretionary Housing Payments
- Migrant partner support
- Child maintenance.

<https://www.gov.uk/government/publications/domestic-violence-and-abuse-help-from-dwp>



Local News

Awareness Campaign

The Board is delivering an awareness campaign between **4 and 18 February 2018** which is designed to: **“improve the profile of adult abuse related issues across Tees, and in doing so act to help and protect adults”**. The campaign has the following key elements:

Radio

There will be a radio advert **“Terry’s Story”** running throughout the day over the two weeks on Smooth Radio and Community Voice FM (CVFM), which is a station transmitting to the BME communities in central Middlesbrough.



There will also be a series of live interviews on CVFM with professional guests who have a link to the work of the Board, discussing a number of key issues and providing information to members of the public.

Newspapers

There will be adverts and a news article in the printed and online newspapers of **The Evening Gazette** (first week), and **Hartlepool Mail** (both weeks).



Social Media and Online

All of the above agencies will be delivering digital adverts and direct messages to their followers and subscribers over the period of the campaign, and the Board will also be using Twitter, Facebook and You Tube to promote the key campaign themes:

- **Protecting adults from abuse and neglect**
- **Preventing adult abuse and neglect** (including finding support in your local area).

Events

There will be a ‘footfall’ activity in prominent locations in each of the four Boroughs during the first week of the campaign, where leaflets will be handed out to members of the public:

- Monday:** Cleveland Centre, Middlesbrough
Wednesday: The Market, High Street, Stockton-on-Tees
Thursday: Central Community Hub (Library), Hartlepool
Friday: The Market, High Street, Redcar.

Support and Join the Campaign - **Three Simple Steps:**

1. Follow and support the Board via Social Media and ask your organisation to do the same:



@TeeswideSAB/



TSAB@TeeswideSAB

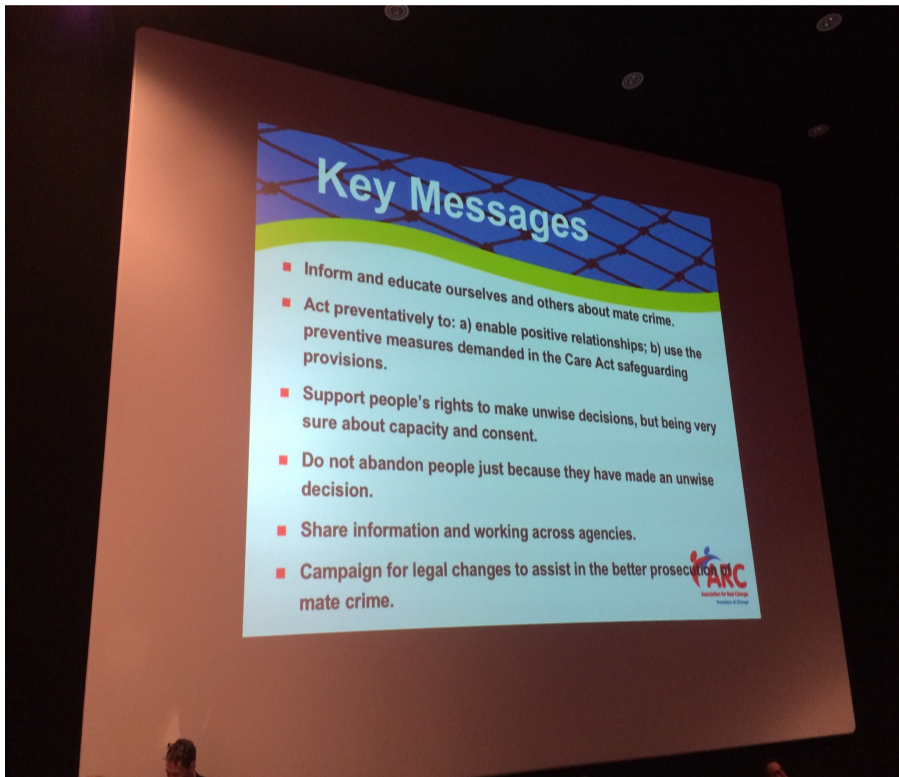
2. Use this Newsletter as the basis of a conversation, or as a briefing session in a team meeting, and think about the key message of the campaign: **“Do you know how to prevent adult abuse and neglect?”** and what more you can do to help achieve this, including links to relevant training: <https://www.tsab.org.uk/professionals/training-resources/>
3. Encourage others to follow steps **1 & 2.**

Local News

Regional Mate Crime Conference: 22 January 2018

This event was jointly delivered by the South Tyneside Safeguarding Adults Board and Community Safety Partnership, the Northumbria Police and Crime Commissioner, and Sunderland University. This date was chosen as this was the **10th Anniversary** of the death of **Brent Martin** who was the victim of a mate crime related murder in Sunderland, and as such was designed to “test the temperature” in assessing the progress made in tackling this issue.

Rod Landman from the Association for Real Change (ARC) outlined these key messages:



- Inform and educate ourselves and others about mate crime.
- Act preventatively to:
 - ◊ Enable positive relationships
 - ◊ Use the preventative measures demanded in the Care Act safeguarding provisions.
- Support people’s rights to make unwise decisions, but being very sure about capacity and consent
- Do not abandon people just because they have made an unwise decision
- Share information and working across agencies
- Campaign for legal changes to assist in the better prosecution of mate crime.

See back page for further information.

The **campaign #WhoRYa** was launched in **January 2018** and includes a bespoke video resource “**Think Before You Link**” which provides advice about online safety, specifically for adult’s with a learning disability. This can be **viewed here:**

<https://www.youtube.com/watch?v=reEF95RLQgc>

A documentary about the campaign can also be **viewed here:**

<https://www.youtube.com/watch?v=9Vrs2Qnqjtk>

We already do stuff for eachother

It's what mates do

Alright I will see what I can do

Delivered

Don't let me down or else

(Above: Extract from the “Think Before You Link” Video)

Halo House

HALO PROJECT
Break the Silence

The Halo Project have now opened their new six-bedroom specialist refuge. This provision is DCLG (Department of Communities and Local Government) funded and supported by the six Tees Valley & Durham local authorities. They can accept victims of abuse from the BME community and there is also provision for women with no recourse to public funds.

The Halo House is located within Tees Valley and if you need any further information or to make a referral, please get in touch on: **01642 683045**.

<http://www.haloproject.org.uk/halo-house-bme-specialist-refuge-W21page-88->

Teeswide Safe Place Scheme

The Teeswide Safe Place Scheme aims to create and develop a network of safe places in key community locations throughout each Tees Borough, for anyone who feels vulnerable, threatened or anxious due to real or perceived behaviour of others around them.

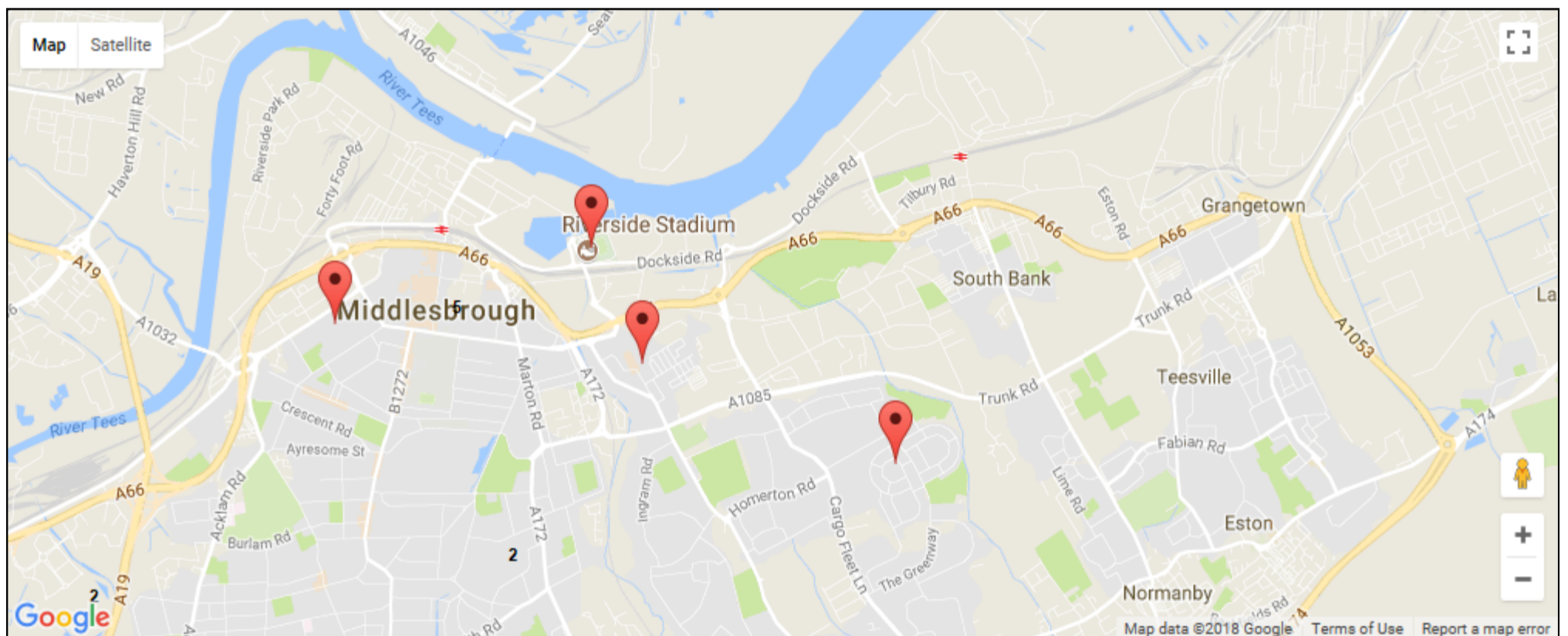


The scheme promotes the well-being and independence of adults, and in doing so provides a balance between encouraging adults to make informed choices about their well-being, whilst providing a network to support this. Many who benefit from the scheme will never actively use the locations, although the existence of them allows people to feel safer and plan how to be more actively engaged within their local communities. Examples of how the scheme has helped people:

- A phone call to home
- Help with directions and providing reassurance
- Helping to support someone who had suffered from verbal abuse.

Agencies are asked to help promote and publicise the scheme.

An interactive map of all the Teeswide Safe Place locations can be found on this webpage: <https://www.tsab.org.uk/find-support-in-your-area/safe-place-scheme/> which can also be found by using this QR TAG:



Adult Carers Support Service



Stockton-on-Tees
BOROUGH COUNCIL

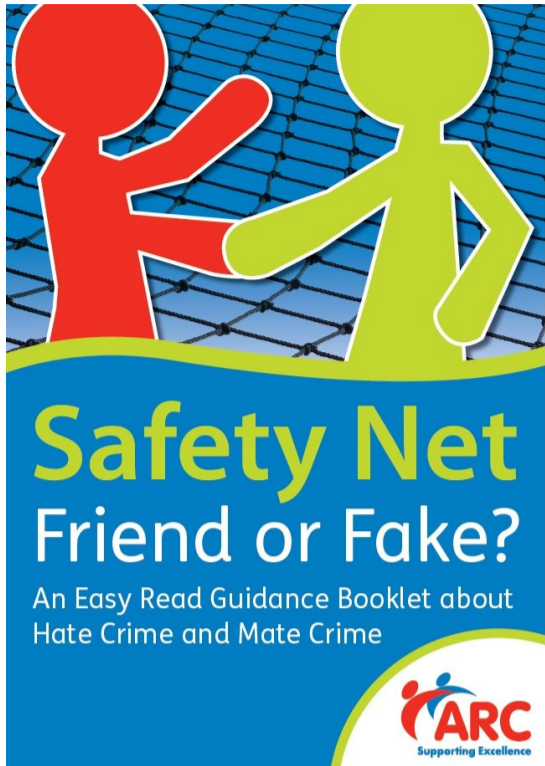
From **1 January 2018** the Adult Carers' Support Service is provided by Stockton-on-Tees Borough Council and located within Adult Services. The Service will continue to be open to all Carers who are 18 years of age or above who reside in the Borough, or live outside the Borough but the person they care for lives in Stockton-on-Tees.

If you would like further information or wish to refer Carers, please contact the Adult Carers' Support Service by telephone on **01642 524494** or by email:

carerssupport@stockton.gov.uk.

Primary Prevention/Early Help Information

Hate And Mate Crime Guidance Booklet



The ARC Safety Net Projects **Friend or Fake Booklet** is a useful resource outlining some of the key messages linked to hate and mate crime:

<http://arcuk.org.uk/safetynet/files/2012/08/Friend-or-Fake-Booklet.pdf>

There is also a short film (13 minutes) produced by Shoot Your Mouth Off (SYMO) and developed by members of the South Tyneside Community Safety Partnership.

It is based on a real life case study and is suitable for a number of different audiences in raising awareness of learning disability hate and mate crime:

<https://www.youtube.com/watch?v=2N0OmDloGVI>

Stay Safe and Warm

Cleveland Fire Brigade works with a number of partners to raise the awareness of dangers faced by people who struggle to keep warm. There is no criteria other than you or someone you know is at risk of the effects of cold, either long or short term. For instance: if a boiler breaks down and parts are on order; or when a heating system has been condemned and the resident is unable to pay for replacement or repairs; and some people simply cannot afford to have the heating on, or their existing heating supply is inadequate and fails to heat their property.

Stay Safe & Warm is available to anyone in need. It is free and there's no means testing or age restrictions. If you or someone you know could benefit from this service, please contact: **01429 874063**

<http://www.clevelandfire.gov.uk/safety/community-safety/warm/>

CLEVELAND FIRE BRIGADE Stay Safe & Warm!
You don't have to be cold this winter

Struggling to stay warm in your home?
Inadequate heating? Can't afford to have your heating on? Boiler broken down?

We can help by providing advice and:

- Portable heaters · Thermal blankets · Torches · Wind-up lanterns · Flasks

Stay Safe & Warm is available to anyone in need. It's free and there's no means testing or age restrictions.

If you or someone you know could benefit from this service, please contact a member of our team on **01429 874063**.

Portable heaters · Thermal blankets · Torches · Wind-up lanterns · Flasks

Find Support in Your Area

The Board's website also maps relevant support services by strand of abuse and by each individual Borough across Tees. This is reviewed and updated periodically, although it is not intended to be a definitive source of information for all service providers:

<https://www.tsab.org.uk/find-support-in-your-area/>

Your Comments

If you have any **suggestions** for these Newsletters:

<https://www.tsab.org.uk/your-comments/>

01642 527263

