

## **Foodbank Adviser**

<b>Job Title:</b>	Foodbank Adviser
<b>Reporting to:</b>	Advice Services Manager
<b>Salary:</b>	FTE £23,708
<b>Hours of work:</b>	18.5 hours per week x 2 posts
<b>Location:</b>	Redcar & Cleveland (Outreach)

This is a new partnership project to deliver advice and support to individuals at risk of financial destitution and hardship. Working throughout the Redcar and Cleveland area on an outreach basis, you will be working in local foodbanks to support people to improve their circumstances by providing high quality advice and support.

We want people who are passionate about giving an effective service to those most in need. You will need to demonstrate that you can engage skilfully with clients who are vulnerable and distressed and have proven skills in working in a busy environment.

You will be a highly motivated and strong team player with excellent interpersonal and organisational skills. You will have the ability to understand written and oral information of some complexity; have good numeracy skills sufficient to compile accurate financial statements and calculate benefits and have effective oral and written communication skills for the purposes of negotiation and reporting.

### **Role purpose**

To deliver a good quality advice service to clients, with due regard to the aims, policies and procedures of the foodbanks and Citizens Advice service, working within a client focussed and responsive team.

Providing signposting, triage, specific support and specialist advice, or referring to others within the service as required by individual knowledge and caseload.

- Address the causes of financial crisis
- Connect people to the right people at the right time
- Prevent an individual from needing foodbank support on an ongoing basis.

To develop a holistic, targeted advice service to foodbank clients within the Redcar and Cleveland area.

For further information or to request an application pack please contact [admin.desk@darlingtoncab.co.uk](mailto:admin.desk@darlingtoncab.co.uk)

Closing date for applications: 14<sup>th</sup> October 2022

Shortlisted applicants will be invited for an interview.